Corruption Indexes of *Coalition 2000*

November 2002



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SURVEY METHODOLOGY

Sample

National representative survey of the population covering 1079 respondents aged 18 and over.

Survey period	Sample
February, 1999 г.	1143
April, 1999 г.	1122
September, 1999 г.	1110
January, 2000 г.	1144
April, 2000 г.	1161
September, 2000 г.	1158
January, 2001 г.	1037
October, 2001 г.	971
January, 2002	1148
Мау, 2002 г.	1170

Survey method

The survey used the method of face-to-face interview.

Field work

The field work was conducted in the period September 28, 2002. – October 12, 2002.

CORRUPTION INDEXES

- Corruption indexes are among the important outputs of the Corruption Monitoring System (CMS) of Coalition 2000. Their values are being updated quarterly on the basis of regular CMS surveys.
- Corruption assessment index numbers assume values from 0 10.
- The closer the value of the index is to 10, the more negative are the assessments of the evaluated aspect of the corruption in the country.
- Index numbers close to 0 indicate approximation to the ideal of a "corruption-free" society.
- Corruption indexes have been grouped into several categories:
 - Attitudes towards corruption;
 - Corrupt practices;
 - Assessment of the spread of corruption;
 - Corruption-related expectations.

CHIEF PROBLEMS FACED BY BULGARIA

TABLE 1. CHIEF PROBLEMS FACED BY BULGARIA

	February 1999	April 1999	September 1999	January 2000	April 2000	September 2000	January 2001	October 2001	January 2002	May 2002	October 2002
1. Unemployment	58.4	64.1	64.6	65.3	71.3	67.8	67.5	64.0	68.9	71.5	65.0
2. Low incomes	51.3	49.1	50.2	50.6	48.9	49.0	46.0	45.4	32.9	45.2	45.8
3. Poverty	31.6	32.9	37.1	41.2	41.9	41.5	39.4	46.9	42.7	40.3	40.7
4. Corruption	38.5	34.2	38.5	37.5	40.1	37.5	36.5	45.6	47.0	39.3	32.7
5. Crime	45.4	39.1	32.4	27.9	28.9	25.7	51.7	36.3	32.9	30.2	32.2
6. High prices	22.9	20.5	21.9	18.9	19.4	22.4	16.3	15.7	20.9	16.8	17.4
7. Political instability	17.7	20.2	15.4	13.1	13.8	17.0	18.2	12.0	13.1	14.1	14.6
8. Poorly functioning economy	-	-	-	-	-	-	-	-	-	-	14.5
9. Healthcare	11.5	9.2	16.0	14.6	14.1	14.0	5.1	11.9	17.2	19.9	11.9
10. Drug addiction	-	-	-	-	-	-	-	-	-	-	4.1
11. Environment pollution	3.6	5.2	5.0	4.3	2.4	2.7	3.0	3.3	1.5	2.2	1.7
12. Ethnic problems	2.1	2.4	4.0	1.4	1.9	1.7	0.9	1.6	1.4	1.3	1.5
13. Образование	2.7	2.9	3.8	2.9	2.3	2.1	0.8	2.6	1.8	4.4	1.5

Respondents gave up to three answers and the sum total of percentages therefore exceeds 100.

THE CHIEF PROBLEMS FACED BY BULGARIA

Public sensitivity to the problem of corruption has been declining steadily since the beginning of the current year. The share of those citing corruption as the gravest problem faced by Bulgarian society has dropped by nearly 15 points compared to January 2002.

Since the remaining key problems of transition such as unemployment, poverty, low standard of living retain the same importance, there could be at least two possible explanations for the emerging trend. First, corrupt practices in this country are decreasing, which has led to a change in popular attitudes. Secondly, the spread of corruption has already come to be perceived as "normal" and no longer elicits strong public reactions. There has also been a slight, but steady, increase in the share of those who believe that political instability and the ineffective economy are posing a problem to the country.

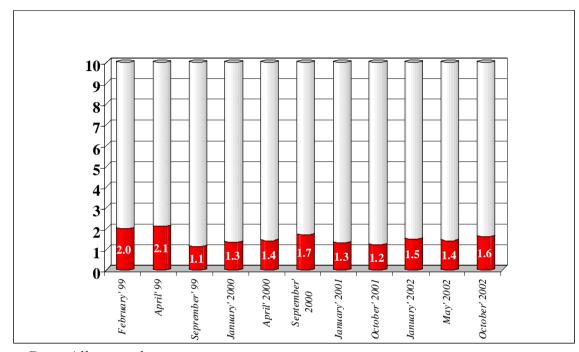
ATTITUDES TOWARDS CORRUPTION

Acceptability in principle

This index reflects the extent to which various corrupt practices are tolerated within the value system.

This index has remained relatively stable, but reached higher values in October 2002. Nevertheless, the values of the acceptability in principle index have consistently been among the lowest registered ever since the beginning of the regular monitoring of corruption. In turn, this is indicative of the firmly established moral rejection of corrupt practices and their perception as socially inadmissible.

FIGURE 1. ACCEPTABILITY IN PRINCIPLE

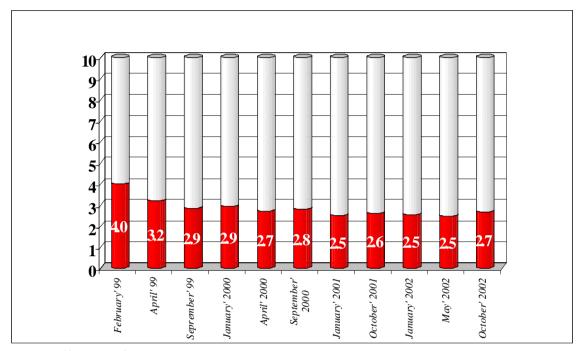


Susceptibility to corruption

This index measures citizens' inclination to compromise on their values and principles under the pressure of circumstances.

The susceptibility to corruption is nearly twice as high as the acceptability in principle of corrupt practices. This comes to confirm that corrupt behavior is still largely sustained by the pressure of everyday life and the pragmatic interests of the parties involved in corruption. Nevertheless, the index values are relatively low and have stabilized at a more or less constant level.

FIGURE 2. SUSCEPTIBILITY TO CORRUPTION



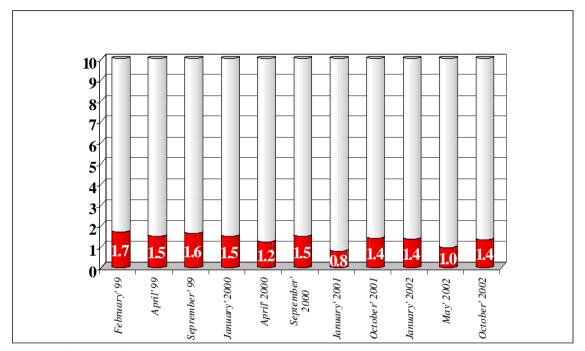
CORRUPT PRACTICES

Corruption pressure

This index measures the spread of attempts by public sector employees to exert direct or indirect pressure on citizens in order to obtain money, gifts, or favors.

The considerable drop in the index value characteristic of the previous period monitored has been offset by its increase in October 2002. This is indicative of the inconstant nature of the demonstrations of open coercion on the part of public sector employees. In this sense, the factors shaping the behavior of public officials are situationally determined and tend to have a variable, intermittent impact. The fluctuations of this index are indirect evidence that the measures taken to curb corruption generally do not have a lasting effect.

FIGURE 3. CORRUPTION PRESSURE



CORRUPTION PRESSURE

TABLE 2. "IF IN THE COURSE OF THE PAST YEAR YOU HAVE BEEN ASKED FOR SOMETHING IN ORDER TO HAVE A PROBLEM OF YOURS SOLVED, YOU WERE ASKED BY:" (%)*

	February 1999	April 1999	Sept. 1999	January 2000	April 2000	Sept. 2000	January 2001	October 2001	January 2002	May 2002	October 2002
Lawyer	-	-	-	-	-	-	-	-	-		26.5
Police officer	22.3	22.8	25.9	23.4	19.5	24.0	18.9	18.5	19.9	15.2	22.3
Doctor	26.6	21.5	25.1	20.0	18.6	22.1	6.1	22.3	17.96	20.2	20.3
Customs officer	17.3	27.9	30.7	19.8	29.1	15.8	22.7	18.4	18.55	25.5	19.4
Judge	8.6	10.9	11.3	6.9	7.7	9.1	5.8	6.8	7.8	10.7	16.6
Administrative staff from the judicial system	15.9	20.4	23.6	18.5	10.4	11.5	13.3	11.3	9.38	11.0	15.9
Prosecutor	5.5	7.9	9.5	5.9	4.7	7.8	7.2	0.8	4.07	8.5	12.3
University professor	-	-	-	-	-	-	-	-	-	-	11.9
Municipal official	15.6	11.5	18.0	11.3	11.7	10.3	11.2	11.3	9.96	5.5	10.9
Businessman	13.4	12.0	12.8	13.7	11.9	9.7	11.6	13.4	10.77	9.4	9.6
Criminal investigator	7.4	7.9	6.1	6.1	8.4	6.0	5.5	6.0	4.27	8.2	8.3
Teacher	3.4	4.8	5.0	4.9	3.0	5.5	3.7	6.1	3.6	3.1	7.4
Political party and coalition leaders	-	-	-	-	-	-	-	-	-	-	7.1
Ministers	-	-	-	-	-	-	-	-	-	-	6.3
University official	-	-	-	-	-	-	-	-	-	-	5.6
Ministry official	5.4	6.7	7.6	3.2	3.7	7.0	8.9	5.6	4.92	9.3	5.6
Mayors and Municipal Council members	8.9	8.6	5.7	6.7	5.6	3.2	2.1	1.4	2.05	2.7	5.3
Representatives of non- governmental organizations	-	-	-	-	-	-	-	-	-	-	5.0
Tax official	9.5	6.6	12.1	8.4	7.8	8.3	6.4	9.1	5.29	3.8	4.2
Banker	-	-	-	8.1	1.8	2.9	4.1	4.1	4.07	5.6	3.9
Member of Parliament	2.5	4.8	3.9	1.9	4.5	6.4	4.2	2.1	2.08	3.5	2.0
Journalists	-	-	-	-	-	-	-	-	-	-	1.8
University professor or official	12.4	9.5	16.2	10.1	12.6	13.9	13.2	8.8	14.29	12.0	-

^{*}Relative share of those who have had such contacts, who have been asked for money, gifts or services.

Corruption Pressure

The findings of the survey conducted in October 2002 reveal several perceptible shifts in the ranking of the professional groups most typically exerting corruption pressure.

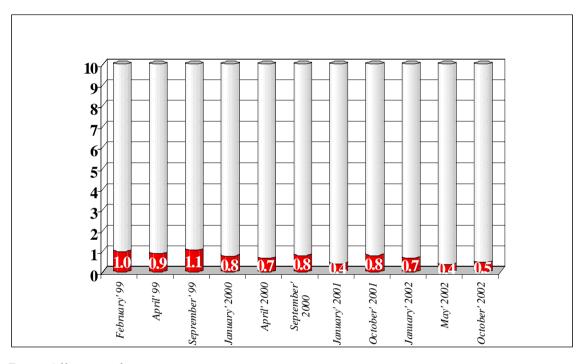
With their inclusion in the October 2002 survey, the professional group of the lawyers immediately took up one of the leading positions among those with corruptive influence. In view of the increased corruption pressure attributed in 2002 to prosecutors and judges, the representatives of the judicial system are emerging as the principal agents of corruption. There has also been a significant increase in the corruptive pressure attributed to police officers, which comes close to the levels registered in 2000. There has been a slight intensification of the corruptive pressure exerted by municipal officials, mayors and municipal council members, university professors and school teachers. A drop has been registered as regards to customs officers, ministry officials, and members of parliament.

Corrupt practices

The index reflects the reported involvement of respondents in various forms of corrupt behavior, i.e., the actual number of acts of corruption in the past three months.

This is practically the index with the lowest values of all included in the study. Compared to May 2002, there has been a slight increase, which, however, does not affect significantly the general trend. The approximate number of acts of corruption in the past month was 125,000. Although the current year has been marked by a tendency towards decline in index values, their fluctuations throughout the period monitored have been substantial and still do not provide sufficient grounds to assume that there has been a lasting curbing of corrupt practices.

FIGURE 4. CORRUPT PRACTICES

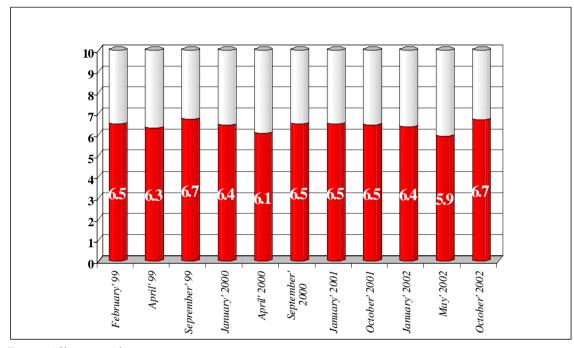


ASSESSMENTS OF THE SPREAD FO CORRUPTION

Spread of corruption

In October 2002 the estimated spread of corruption marked one of its highest values ever since the beginning of the monitoring of corruption, reaching the level of September 1999. Set against the previous period monitored, the index rose by nearly 8 points. Presumably, the increased share of those who have experienced corruption pressure in turn amplifies the estimated spread of corruption within the respective occupation groups in the public sector. Public opinion has also been affected by several corruption-related public scandals that received extensive media coverage.

FIGURE 5. SPREAD OF CORRUPTION



FACTORS INFLUENCING THE SPREAD OF CORRUPTION

Table 3. Major factors accounting for the spread of corruption in the country (%)

	February 1999	April 1999	Sept. 1999	January 2000	April 2000	Sept. 2000	January 2001	October 2001	January 2002	May 2002	October 2002
Fast personal											
enrichment sought by those in power	53.5	52.9	54.8	57.0	33.6	57.8	60.8	59.2	58.6	58.6	58.4
Imperfect legislation	41.1	38.8	37.8	35.1	13.6	40.5	39.1	38.0	43.0	39.7	39.2
Ineffectiveness of the judicial system	26.4	19.6	27.5	24.7	11.8	22.2	27.2	28.5	32.3	31.2	38.0
Low salaries	51.9	51.5	43.6	47.2	20.9	41.6	33.7	32.3	38.5	36.0	36.6
Lack of strict administrative control	35.2	36.4	33.8	30.8	-	32.3	31.8	35.2	34.5	38.9	34.5
Intertwinement of official duties and personal interests	25.1	25.8	28.3	28.3	-	32.6	25.8	31.7	26.7	26.9	28.8
Moral crisis in the period of transition	19.4	19.4	19.4	18.2	9.8	17.0	18.9	21.1	18.3	16.3	13.2
Problems inherited the communist past	10.9	6.8	7.4	7.3	1.8	7.8	4.4	5.8	5.0	6.9	6.3
Specific characteristics of Bulgarian national culture	5.7	6.9	4.7	5.9	-	4.2	5.9	4.4	5.3	4.3	4.9

Factors Influencing the Spread of Corruption

Even in October 2002, the desire for fast enrichment of "those in power" continued to be perceived as the foremost corruption-generating factor. B In public consciousness the holding of high public office appears permanently associated with abuse and improper personal gain.

It is noteworthy that the impact of the factor "inefficiency of the judicial system" marked a significant increase compared to May 2002 and reached its peak for the period January 2000 – October 2002. The reverse process, though less pronounced, appeared with the estimated impact of imperfect legislation.

Notwithstanding certain slight fluctuations, the assessments of the other factors favoring the spread of corruption have remained essentially unchanged.

TABLE 4. "ACCORDING TO YOU, HOW WIDESPREAD IS CORRUPTION AMONG THE FOLLOWING GROUPS": *

	Relative share of responses "Almost everybody or most are involved"								
	January 2000	April 2000	September 2000	January 2001	October 2001	January 2002	May 2002	October 2002	
Customs officers	77.0	78.6	75.2	74.3	77.3	74.2	70.8	79.2	
Judges	48.5	56.0	50.1	50.6	56.4	55.0	50.8	63.0	
Prosecutors	46.3	54.4	51.3	50.7	54.8	55.4	51.0	63.0	
Lawyers	54.8	51.9	52.9	50.3	55.0	55.5	52.5	62.3	
Police officers	51.9	50.5	54.3	51.0	53.7	47.0	50.7	59.6	
Tax officials	53.9	51.0	53.7	47.3	51.6	51.2	41.9	58.0	
Criminal investigators	41.0	48.0	43.8	43.5	48.4	48.0	43.1	57.5	
Members of the Parliament	45.0	55.1	51.7	52.6	43.5	47.8	39.2	56.2	
Doctors	42.5	40.9	43.6	27.0	46.8	45.7	52.3	54.9	
Political party and coalition leaders	37.5	45.0	43.8	39.1	40.8	43.0	33.0	54.0	
Ministers	45.3	53.4	55.0	52.3	41.2	45.4	35.6	50.8	
Municipal officials	45.0	46.5	41.6	35.9	39.6	39.4	30.0	49.1	
Business people	48.5	51.4	42.3	43.6	42.2	41.6	41.4	48.9	
Ministry officials	47.9	55.1	49.7	43.9	45.8	47.1	36.7	48.3	
Mayors and municipal councilors	32.5	35.2	32.1	30.9	26.3	31.8	23.4	48.3	
Administrative officials in the judicial system	42.0	45.2	40.2	36.8	41.7	41.1	36.5	45.0	
Bankers	20.9	38.8	33.5	35.6	32.5	31.7	29.5	37.2	
University professors or officials	29.4	29.3	28.1	21.6	27.4	27.7	29.8	33.4* 23.1**	
Representatives of non- governmental organizations	16.2	18.2	23.9	18.2	19.8	21.8	15.3	21.4	
Journalists	10.6	14.1	13.9	11.3	10.5	12.2	9.5	15.3	
Teacher	9.5	8.2	10.9	5.8	9.3	9.7	9.8	13.9	
Local political leaders	31.7	36.4	36.8	34.2	35.1	34.4	27.1		

^{*} Estimated spread of corruption among university professors

^{**} Estimated spread of corruption among university employees

Spread of Corruption among Professional Groups

In October 2002 there appeared an increase in the estimated spread of corruption in nearly all professional groups. For many of the groups the data registered were the highest since the beginning of the monitoring of corruption. The largest increase, compared to May 2002, was marked by the assessments of the spread of corruption among members of parliament, political party and coalition leaders, ministers and municipal officials. Customs officers again came out on top of the rating of the most corrupt occupations, followed by the representatives of the judicial system.

Notwithstanding a slight increase, according to Bulgarian citizens, corruption remains least widespread among the representatives of non-governmental organizations, journalists, and teachers.

TABLE 5. SPREAD OF CORRUPTION AMONG INSTITUTIONS (%):

General Spread	May 2002	October 2002
Customs. Custom officials	33.2	30.4
Parliament, Presidency, Government, political elite	24.1	30.3
Court, Judiciary, Justice, Lawyers	23.5	28.5
Healthcare system (incl. National Health Insurance Fund)	25.6	20.6
In the system of Internal affairs (incl. Traffic police, investigation)	20.6	19.9

Public Institutions	May 2002	October 2002
Privatization Agency	22.0	22.5
Customs	12.6	10.9
National Health Insurance Fund	2.5	2.6

Judicial System	May 2002	October 2002
Court.	29.1	32.1
Prosecution	26.2	32.0
Lawyers, notaries	15.3	16.2
Investigation	15.7	15.7
The whole judicial system.	3.5	5.4

Bulgarian media	May 2002	October 2002
Print media	5.6	11.0
There is no corruption in the Bulgarian media	9.0	7.3
Bulgarian National Television (BNT)	3.5	6.0
Television (in general)	4.4	5.1
"Trud" newspaper	2.3	2.3

Institutional spread corruption

In May 2002 the methodology of data gathering as regards the spread of corruption in the institutions was modified. Nevertheless the structure of the state agencies and institutions perceived as most corrupt did not change significantly.

In people's minds corruption was again found to be most widespread in customs, in the top ranks of the legislative and executive branches of power, the judicial system, healthcare, and the Ministry of Internal Affairs. More specifically, the state institution perceived as the most corrupt was the Privatization Agency.

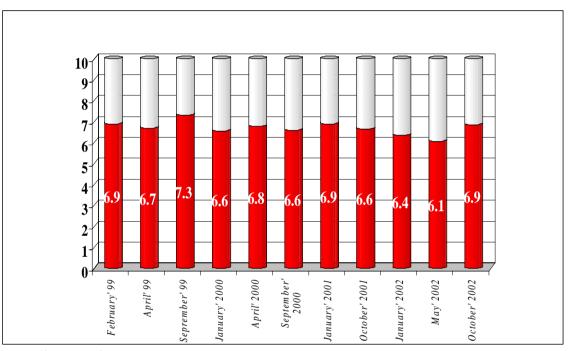
There appeared a decline in the share of the respondents who do not think there is any corruption in the domestic media. Though slightly, public trust in the media was found to have dropped, more tangibly with regard to the press and the Bulgarian National Television.

Practical effectiveness of corruption

This index shows citizens' assessments of the extent to which corruption is becoming an efficient means of addressing personal problems.

The general increase observed with all the remaining corruption indexes has also affected the practical efficiency index values. The latest findings break off the tendency towards decline of this index that had begun in January 2001. This suggests the conclusion that the temporary favorable changes in the social environment have not proved stable enough to have an impact in terms of a lasting transformation of the popular assumption that corrupt practices constitute an efficient means of addressing practical problems.

FIGURE 6. PRACTICAL EFFICIENCY OF CORRUPTION

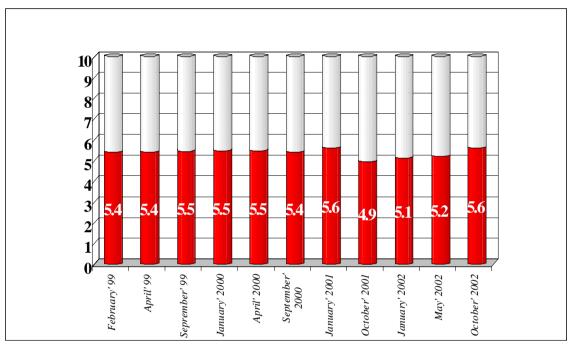


CORRUPYION EXPECTATIONS

This index registers assessments of the capability (potential) of Bulgarian society to cope with corruption. The lowest value of this index throughout the monitoring registered in October 2001 has been countered by the subsequent rise observed since the beginning of 2002.

The index values resumed their former steady levels, after a period of high hopes and expectations for the curbing of corruption associated with the Government of Simeon Sax-Coburg-Gotha. This reasserts the need for new social practices and essentially new regulatory mechanisms of tackling the problem that should at once be legitimate, morally acceptable, and practically effective. Otherwise such periods of high expectations and subsequent disappointment with the results achieved will inevitably produce skeptical opinions as to the potential of Bulgarian society to limit the spread of corruption.

FIGURE 7. CORRUPTION EXPECTATIONS



Vitosha Research (VR) is a social and market research agency. It has been established as a result of the development of the Sociological program of the Center for the Study of Democracy and started its work in 1989.

Vitosha Research is specialized in carrying out social and market research in the fields of corruption and crime, social policies, economic, political and electoral behaviour, privatization, value orientations and attitudes of Bulgarians, public opinion studies, surveys of media audiences and programs, advertising and market research and others.



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