

# Promoting Transparency and Accountability and Preventing Corruption: UNDP's Take in the Region

**Sonja S. Trajanoska**  
**UNDP**

# Main areas of UNDP's anti-corruption work in the region

- Support to policy development
- Promotion of transparency and accountability of public services through capacity-development
- Awareness raising and engagement of civil society and citizens at large through new technologies and innovation fostering transparency and accountability

# Anti-corruption and community participation

- UNDP's integrated approach to anti-corruption embeds *community participation and voice of the citizens* in its policy and downstream interventions in *traditional and innovative ways equally*:
- ✓ Moldova –dialogue on corruption promoted in the educational system  
Uzbekistan – successful piloting of water billing systems
- ✓ Ukraine, Kosovo and Albania - evidence on differentiated capacity of men and women to engage in anti-corruption activities gathered through surveys and awareness raising exercises on the impact of corruption on women's lives and careers



# Investing in innovative solutions for:

- Enhancing service delivery
- Promoting citizens' participation, particularly at local level
- Using data, open data and social media to improve efficiency, transparency and accountability at all levels

# Some examples

- Kosovo – 3,500 citizen reports on the kallxo.com online platform resulted in more than 300 media reports flagging corruption
- Macedonia – [www.dajpredlog.org](http://www.dajpredlog.org) and the “Open Municipality” social accountability tool
- Montenegro – “Be Responsible” mobile app.
- Serbia – journalists, placed in transparency advocacy groups are gaining access to investigative and open data reporting technology.

# Tools



*Empowered lives.  
Resilient nations.*

NESTA – Social Innovation Toolkit

<http://www.nesta.org.uk/develop-your-skills/development-impact-and-you-toolkit>

KOLBA Lab Armenia – Social Innovation Lab

<http://www.kolbalabs.am/>

Social Innovation Camps – building technical solutions to social challenges

Open Ideas for Montenegro – Crowdsourcing problem solutions

# Initiatives

- Armenia



- Serbia – Youth Sleuth



- Ukraine – Mob App



# Initiatives

- Macedonia



*Вклучи се, дај предлог!*  
...за поуспешен процес на децентрализација

ЈАВЕТЕ СЕ НА БЕСПЛАТНИОТ ТЕЛЕФОН  
**0800 11185**  
и искажете мислења и предлози за да го унапредиме  
процесот на одлучување во нашите општини

- Montenegro

- UNDP Kosovo





# Partners

- CSOs
- NESTA
- Edgeryders
- Institute for the future
- Futurescaper
- FINKI Macedonia
- UN Global Pulse



*Empowered lives.  
Resilient nations.*

# Benefits of innovative approaches to citizens' engagement

- Fast and efficient outreach to citizens
- Structured involvement of civil society
- Electronic data collection and analysis that can feed into policy-planning processes

# Creating change and sharing knowledge on innovative practices

- Identifying civil society champions
- Cross-practice, cross-organization and cross regional cooperation
- Strategic partnerships and resource mobilization

# Future plans

- Increasing UNDP 's cooperation with civil society in the region on anti-corruption activities
- Diversifying the civil society partners and bringing more partners on board in the anti-corruption and good governance agenda
- Aligning with global strategic priorities, but also remaining relevant at country offices levels and regionally
- Exchanges of knowledge and scaling up; learning from others and sharing knowledge.



THANK YOU!

Sonja Stefanovska-Trajanoska, PhD  
UNDP Macedonia